



AI use statement

Last updated: 25 September 2026

Purpose

This statement explains how Lumino Automate uses artificial intelligence (AI) tools in its work and in the images it publishes.

1. AI in our work

Lumino Automate uses AI tools to help us complete tasks such as research, drafting and organising project work. A member of our team checks what these tools produce before we use or publish it, and we remain responsible for the result.

2. Where our ideas come from

The ideas, concepts and recommendations in our work originate with our team. We use AI tools to help us research, draft and produce that work, and a person on our team decides what goes into it.

3. Images

We use AI tools to generate images in the Lumino visual style for this website and our other channels. The people in these images are fictitious and are not intended to represent any person, living or dead. Any resemblance to an existing person is coincidental. The images do not show our clients, their staff or events from our projects.

4. Decisions about you

We do not use AI to make decisions about you that carry legal consequences, or affect you to a similar degree, without a person reviewing them.

5. Questions

If you have a question about how we use AI, email hello@luminoautomate.com. For how we handle personal information, see our privacy statement, available from the footer of the website.